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#### **Executive Summary**

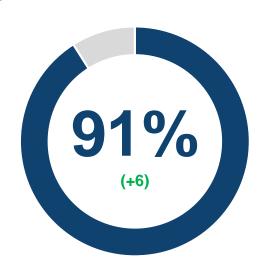
- Latinos define personal beauty first and foremost as having intrinsic values like personality, character, and kindness.
- Although Latinos say beauty comes from within, most are motivated to look good on the outside to reflect their
  internal value and to communicate it to others. Motivations related to establishing one's place in the social hierarchy
  (e.g., standing out, looking good to others on social media, being viewed as successful) are much more prevalent for
  Latinos compared to the general population, especially among people ages 50 and older.
- Perhaps for this reason, beauty and personal grooming remain highly important to 9 out of 10 Latinos at every age, and their propensity to embrace trends does not diminish after middle age. Furthermore, beauty and personal grooming is not only something they feel obliged to do but something they enjoy. A majority of Latinos ages 50 and older (61%) say it is fun to keep up with what's current, more than twice that of the average consumer over age 50.
- Despite spending significant time and money on beauty and personal grooming products, a majority of older Latinos feel the industry treats them as an afterthought (69%) and say they feel invisible in beauty and personal grooming advertisements (60%).
- The 50+ Latino segment presents a market opportunity for both product development and advertising in the beauty and personal grooming category. A large majority (8 in 10) of Latino adults of all ages say they would be more likely to use a brand that features a mix of ages in its advertising. One example of unmet needs: Nearly 9 out of 10 Latinas ages 40 and older want to see more beauty and personal care products formulated specifically for menopausal needs.



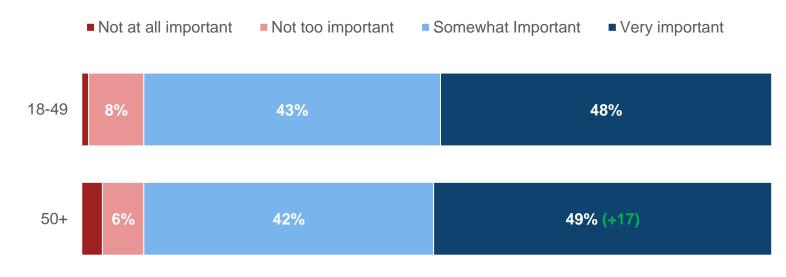
## Beauty and personal grooming are very important to Latinos and its importance does not diminish with age.

- Nearly all Latinos (91%) believe beauty and personal grooming are important, including half who feel it is "very important."
- Beauty and personal grooming are more important to Latinos than to the general population.

#### Beauty and personal grooming are important to me



#### Importance of beauty and personal grooming



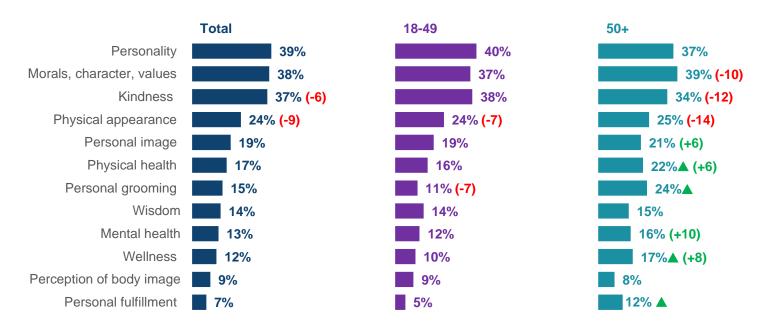
Base: Total Hispanic/Latino (n=686)
Q19: How important, if at all, is beauty and personal grooming to you?

Numbers in parentheses are percentage points higher/lower than the general population segment (±>5 shown)

#### Latinos of all ages believe beauty comes from within.

- The top three definitions of beauty, which are consistent across age groups, are internal characteristics.
- Latinos ages 50 and older are more likely than younger Latinos to cite physical health, personal grooming, wellness, and personal fulfilment as elements of beauty.

#### What do you feel defines beauty?



"Belleza es alguien que tenga una personalidad maravillosa y sus morales son buenos."

"True beauty is within the soul of the individual, but external beauty is the initial attraction."

"I would describe beauty as being real, authentic and honest. I don't think beauty has to be perfect and without flaws. Beauty is from within."

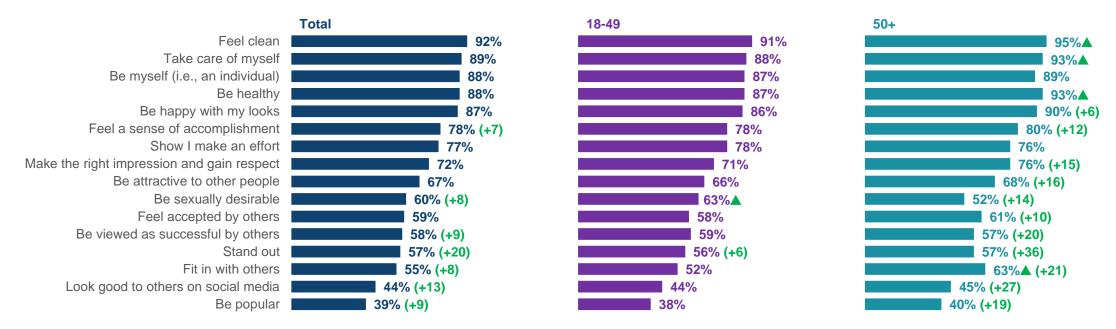
Base: Total Hispanic/Latino (n=686), 18-49 (n=370), 50+ (n=316)
Q18: You may have mentioned some of these before, but which of the following elements, if any, do you feel define beauty?

▲/▼ Statistically higher/lower between ages at the 95% confidence level Numbers in parentheses are percentage points higher/lower than the general population segment (±>5 shown)

## While internal motivations primarily drive attention to beauty, external motivations play a roll as well, regardless of age.

- Most important motivations, which are intrinsic, are consistent with the general population.
- Secondary motivations, linked to how people are viewed by others, are significantly more important than for the general population, especially among adults ages 50 and older

How much does each of the following motivate you to focus on your own beauty and personal grooming?



Base: Total Hispanic/Latino (n=686), 18-49 (n=370), 50+ (n=316)

Q20: How much does each of the following motivate you to focus on your own beauty and personal grooming? (% a lot/some)

▲/▼ Statistically higher/lower between ages at the 95% confidence level Numbers in parentheses are percentage points higher/lower than the general population segment (±>5 shown)

#### Mothers are the most common first beauty and personal grooming influencer for Latinos.

			18–49			50+
	Male	Female	Total	Male	Female	Total
My mother	29%	39%	34%	38%	31%	34%
My father	15%	3%	9%	10%	4%	7%
My children	4%	5%	4%	10%	9%	9%
My grandfather	1%	1%	1%	3%	1%	2%
My grandmother	3%	4%	4%	4%	10%	7%
Colleagues	2%	2%	2%	1%	1%	1%
Close friends	12%	8%	10%	4%	4%	4%
Celebrities	8%	6%	7%	6%	2%	4%
Other family members	5%	6%	5%	2%	8%	6%
Other nonfamily members	4%	4%	4%	6%	1%	6%
No one	17%	24%	21%	17%	26%	22%

My mom would do her makeup every morning and I would sit and watch her as a child thinking how beautiful she was. (28 years old)

Mi madre siempre me decía de chiquita que la belleza viene de lo que estás echo así sea tus valores y a donde llegas en la vida. (21 anos)

Me mama me decia portate bien y arreglate bien (83 anos)

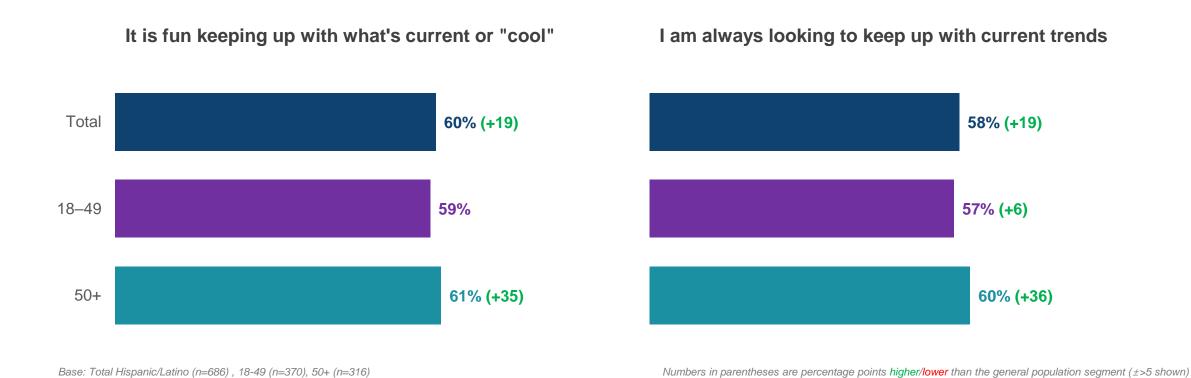
Very fashionable, taught good manners, presentation to others important, sense of style, coordinate clothes, styles with or without spending a lot (68 years old)

Base: Total Hispanic/Latino (n=686), Male 18-49 (n=200), Female 18-49 (n=169), Total 18-49 (n=370), Male 50+ (n=141), Female 50+ (n=175), Total 50+ (n=316) Q22: Which of the following people, if any, first influenced you regarding beauty and personal grooming?



#### Latinos enjoy staying current, regardless of their age.

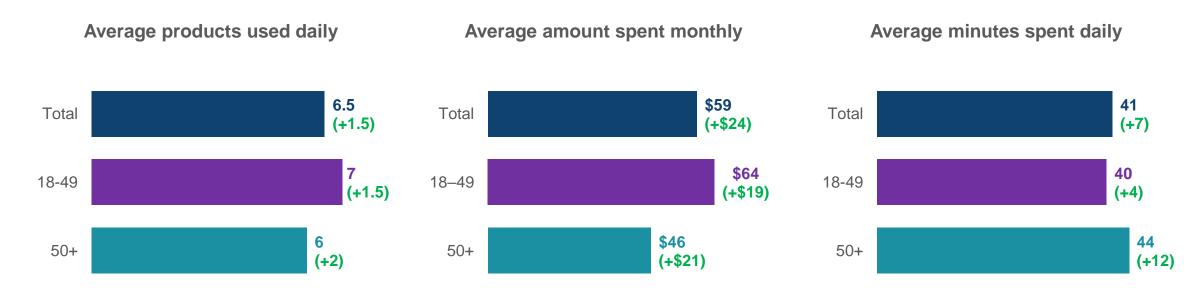
Latinos are significantly more likely to feel this way than the General Population, and especially Latinos 50+.



Q24: Indicate how much you agree or disagree with each statement? (% agree strongly/agree)

# Latinos ages 50 and older invest a significant amount of time and money in their beauty and personal grooming routine.

On average, each day Latinos ages 50-plus use **six beauty and personal grooming products** and devote **44 minutes to their beauty and personal grooming regimen**. They also spend an average **\$46 per month on products** which is nearly twice as much as the average 50-plus consumer.



Base: Total Hispanic/Latino (n=686), 18-49 (n=370), 50+ (n=316)

Q26: On average, how many minutes do you spend on your beauty/personal grooming regimen (e.g., hair, skin, make-up, shaving) in the morning? Q27: On average, how many minutes do you spend on your beauty/personal grooming regimen (e.g., hair, skin, make-up, shaving) in the evening?

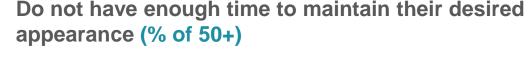
Q30: In a typical month, how much do you think you spend on beauty/personal grooming products for yourself, not for other people?

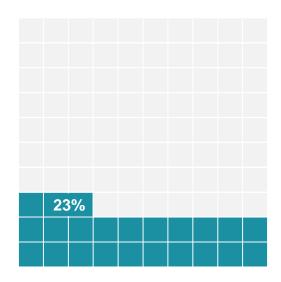
Numbers in parentheses are differences (higher/lower)
with the general population segment

Q28: Thinking about your morning and evening routines, on average, how many beauty and personal grooming products do you typically use each day?

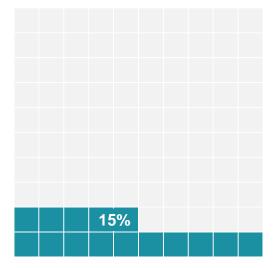
## Few older Latinos feel that time or money are barriers to their beauty and personal grooming routines.

Cannot afford the beauty and personal grooming products or services they want (% of 50+)





26% of all Latinos say they cannot afford what they want.



- 22% of all Latinos lack enough time (+6)
- Older Latinos (50+) are less likely to lack time than younger Latinos (18-49) - 24%.

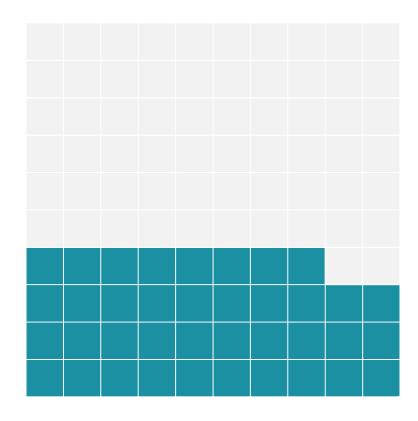
Numbers in parentheses are percentage points higher/lower than the general population segment ( $\pm$ >5 shown)

Base: Total Hispanic/Latino (n=686), 18-49 (n=370), 50+ (n=316)

Q25: Which of the following challenges, if any, do you face with regards to beauty/personal grooming?



## Almost 4 in 10 Latinos ages 50 and older do not feel the beauty industry creates products with people their age in mind.



38% (-18) of Latinos 50+

disagree with the statement "The beauty and personal grooming industry creates products with people my age in mind."

Base: Hispanic/Latino 50+ (n=316)

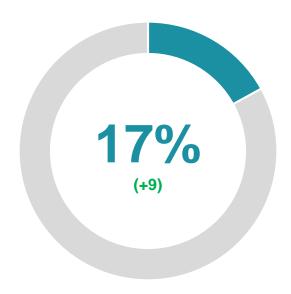
Q36: Now, thinking about the beauty and personal grooming industry in particular, please indicate how much you agree or disagree with the following statements (% disagree/disagree strongly).

Numbers in parentheses are percentage points higher/lower than the general population segment ( $\pm$ >5 shown)

# Equal proportions of older Latinos feel there are not enough beauty products tailored to their age or to their skin tone or hair type.

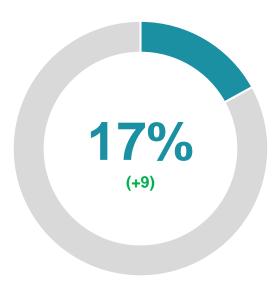
There are not enough beauty products tailored to people my age

(% of 50+ who agree)



There are not enough beauty products tailored to people with my skin tone or hair type

(% of 50+ who agree)



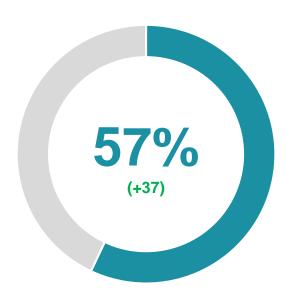
Base: Hispanic/Latino 50+ (n=316)
Q25: Which of the following challenges, if any, do you face with regards to beauty/personal grooming?

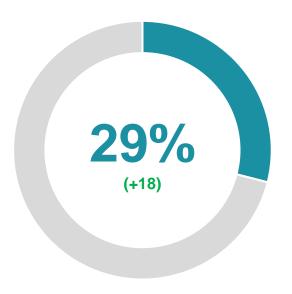
Numbers in parentheses are percentage points higher/lower than the general population segment (±>5 shown)

# A majority of older Latinos say social media has helped their beauty routine, and one-third turn to home remedies to meet their beauty and personal grooming needs.

Social media has helped me find new methods for my beauty routine (% of 50+ who agree)

Use home remedies (% of 50+)





Base: Hispanic/Latino 50+ (n=277)

Q32: Do you rely on any "home remedies" to meet your beauty and personal grooming needs?

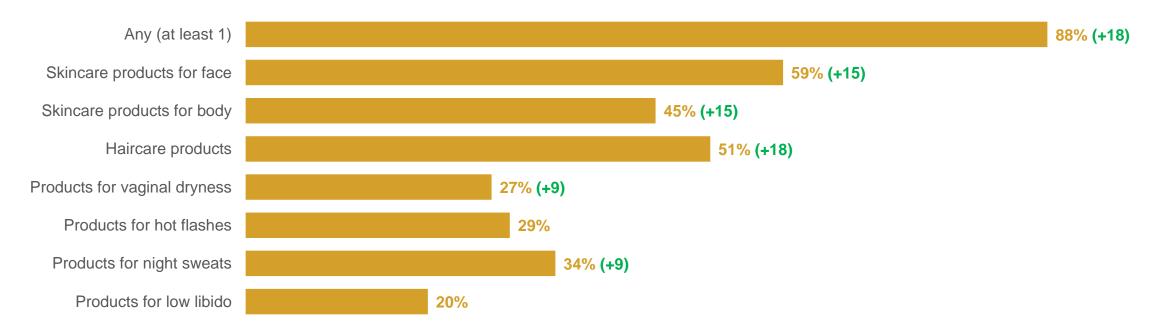
Q39: Below is a list of statements related to the depiction of beauty in social media. Please indicate how much you agree or disagree with each point. (% disagree/disagree strongly)

Numbers in parentheses are percentage points higher/lower than the general population segment ( $\pm$ >5 shown)

# Latinas ages 40+ have unmet beauty and personal grooming product needs related to perimenopause and menopause

Overall, 88% of Hispanic/Latino women ages 40+ want to see more perimenopausal and menopausal beauty and personal grooming products, with the most "requested" being a facial skincare product.

Products women want to see more of in relation to perimenopause and menopause



Base: Latina women age 40+ (n=158)

Q34: What beauty and personal grooming products do you want to see more of when thinking specifically about perimenopause and menopause.

 $\textit{Numbers in parentheses are percentage points higher/lower} \ than \ the \ general \ population \ segment \ (\pm > 5 \ shown)$ 



### Latinos of all ages feel that older people are underrepresented in advertising.

Hispanic/Latinos are more likely than the general population to feel older adults are underrepresented.

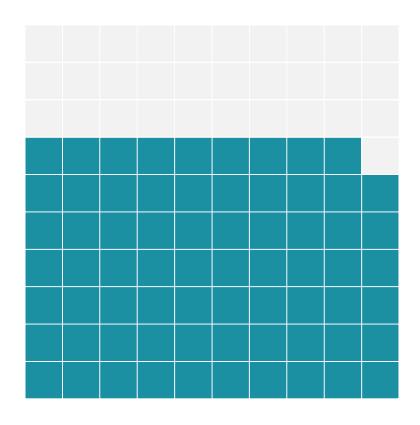
Feel representation of older adults in advertising is inadequate



Base: Total Hispanic/Latino (n=686), 18-49 (n=370), 50+ (n=316)
Q35: How much do you agree or disagree with each point. (% agree strongly/agree)

▲/▼ Statistically higher/lower between ages at the 95% confidence level Numbers in parentheses are percentage points higher/lower than the general population segment (±>5 shown)

### In fact, most older Latinos feel the beauty and personal grooming industry treats people their age as an afterthought.



69% of Latinos 50+

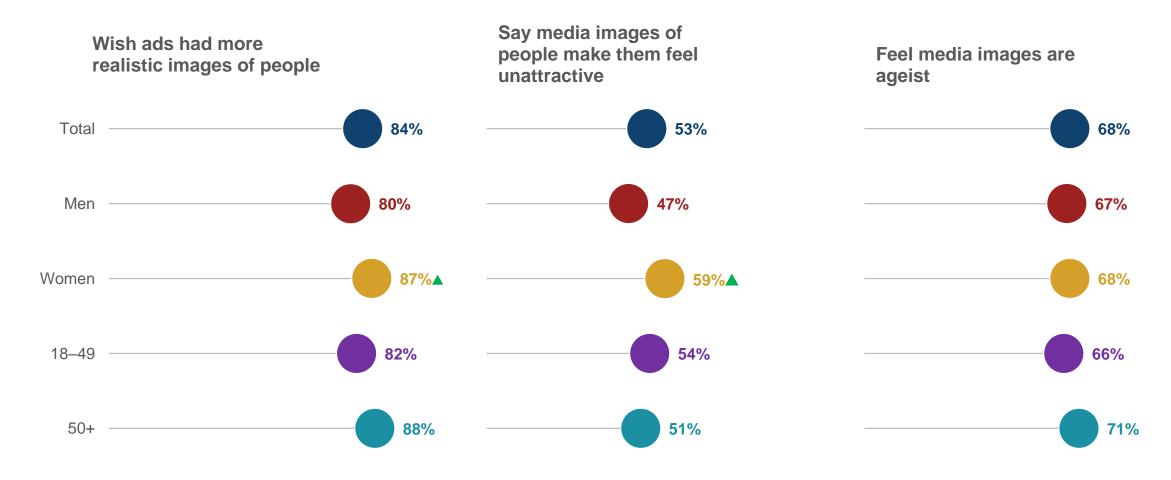
agree with the statement "The beauty and personal grooming industry treats people my age as an afterthought."

This sentiment is consistent across genders within the 50+ Latino population: 70% of men and 69% of women feel this way.

Base: Hispanic/Latino 50+ (n=316)

Q36: Now, thinking about the beauty and personal grooming industry in particular, please indicate how much you agree or disagree with the following statements. (% agree strongly/agree)

#### Latinos want media images of people to be more realistic.

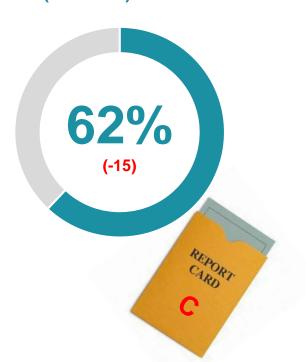


Base: Total Hispanic/Latino (n=686), Male (n=342), Female (n=343), 18-49 (n=370), 50+ (n=316) Q35: How much do you agree or disagree with each point. (% agree strongly/agree)

▲/▼ Statistically higher/lower between ages or between genders at the 95% confidence level Numbers in parentheses are percentage points higher/lower than the general population segment (±>5 shown)

## A majority of older Latinos grade the beauty and personal grooming industry a C or worse for representing people their age in its ads

Grade the beauty industry a C or worse for representing people their age in ads (% of 50+)



Feel invisible in beauty and personal grooming advertisements



Base: Total Hispanic/Latino (n=686), Male (n=341), Female (n=344), 18-49 (n=370), 50+ (n=316)

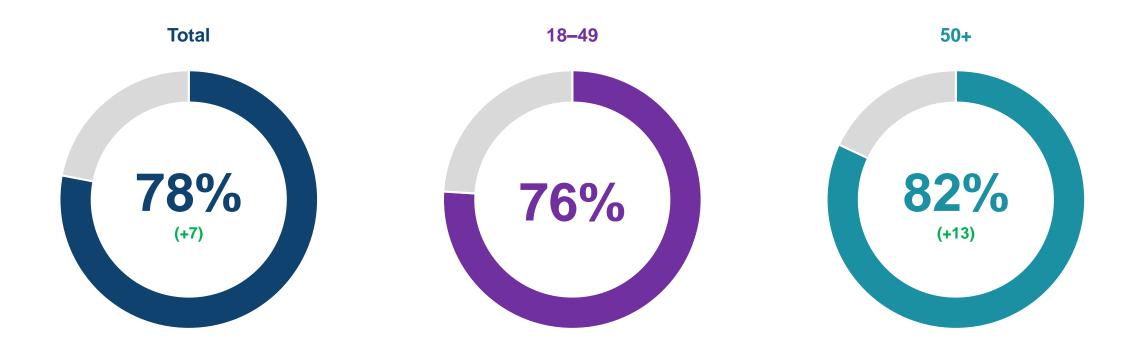
Q37: Overall, what grade would you give the beauty and personal grooming industry for representing people your age in its ads?

Q36: Now, thinking about the beauty and personal grooming industry in particular, please indicate how much you agree or disagree with the following statements.

 $\blacktriangle$ /▼ Statistically higher/lower between ages or between genders at the 95% confidence level Numbers in parentheses are percentage points higher/lower than the general population segment (±>5 shown)



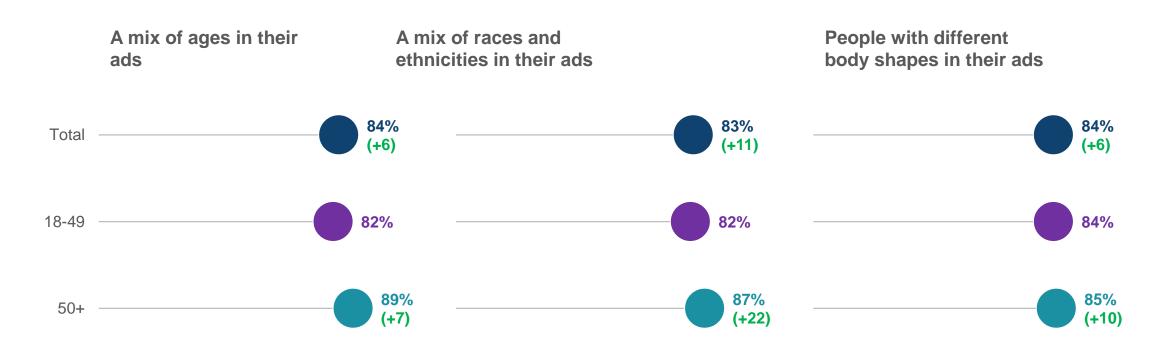
#### Regardless of age, nearly 8 in 10 Latinos are more likely to buy from brands that feature a mix of ages in their ads.



Base: Total Hispanic/Latino (n=686), 18-49 (n=370), 50+ (n=316) Q35: Media - How much do you agree or disagree with each point. (% agree/agree strongly) Numbers in parentheses are percentage points higher/lower than the general population segment (±>5 shown)

## Age inclusivity in ads affects Latinos' feelings about brands as much as race/ethnicity and body shape inclusivity.

More than 8 in 10 Latinos feel better about brands that feature . . .



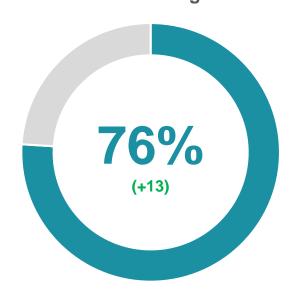
Base: Total Hispanic/Latino (n=686), 18-49 (n=370), 50+ (n=316)

Q35: Now you will see a series of statements related to advertisements and brands in general. Please indicate how much you agree or disagree with each statement. (% agree/agree strongly)

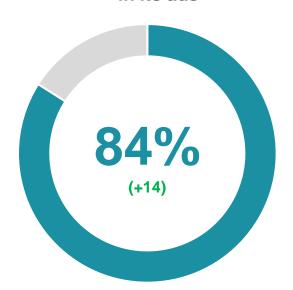
Numbers in parentheses are percentage points higher/lower than the general population segment (±>5 shown)

## Strong majorities of Latinos ages 50 and older are more receptive to brands that represent their age group.

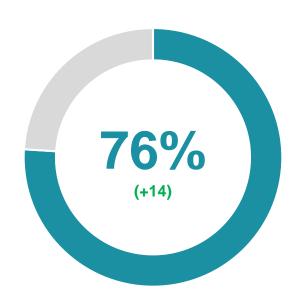
More likely to recommend brands that feature people their age in their advertising



Would be more likely to buy from a brand that features people their age in its ads



Would consider switching to a brand they feel represents their age



Base: Hispanic/Latino 50+ (n=316)

Q35: Now you will see a series of statements related to advertisements and brands in general. Please indicate how much you agree or disagree with each statement (% agree/agree strongly)

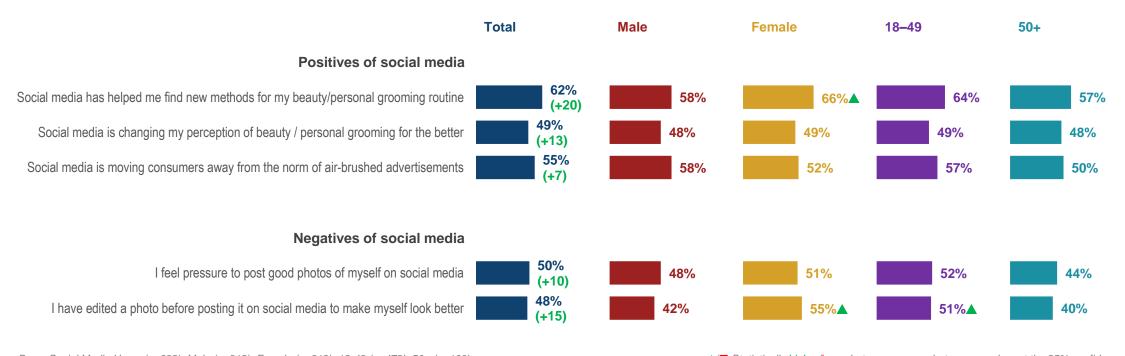
 $\textit{Numbers in parentheses are percentage points \textit{higher/lower} than the general population segment ($\pm > 5$ shown)$ 



### While Hispanics/Latinos embrace social media, they also feel that it increases pressure to look good.

The positives and the negatives of social media are both experienced to a **greater extent** than within the general population.

Among social media users . . .



Base: Social Media Users (n=638), Male (n=318), Female (n=319), 18-49 (n=478), 50+ (n=160) Q39: Below is a list of statements related to the depiction of beauty in social media. Please indicate how much you agree or disagree with each point?

▲/▼ Statistically higher/lower between ages or between genders at the 95% confidence level Numbers in parentheses are percentage points higher/lower than the general population segment (±>5 shown)



#### **Sample Profile**

		Total
	Base	n=686
18+	Age	
	18–49	73
	50+	27
Ť	Gender	
	Female	50
	Male	50
	Other	< 0.5
	Census Region	
	Northeast	14
8	Midwest	9
	South	35
	West	42
	Community	
~·0.	Urban	49
	Suburban	37
	Rural	14
	Marital Status	
	Single	41
	Married, Living with partner	49
II II	Widowed, Divorced,	11
	Separated	11
-	LGBT	
	LGBT	15
	Non-LGBT	85

	Total
Base	n=686
Income	
High (100k+)	13
Medium (40k–99,999k)	37
Low (<40k)	45
Race/Ethnicity	
White	-
Rack, African American	-
Hispanic, Latino	100
Asian American	-
Education	
High school or less	41
Some college	32
Bachelor or beyond	25
Prefer not to answer	2
Employment	
Working	65
Unemployed, looking for work	8
Q Retired	10
JOB Homemaker	6
Student	8
Other	2
Prefer not to answer	2
	_

	Total
Base	n=686
<b>Country of Origin</b>	
Mexican	65
Puerto Rican	9
Cuban	4
Salvadoran	3
Dominican	4
Guatemalan	2
Honduran	2
Ecuadorian	1
Peruvian	2
Colombian	3
Other	5
Language Spoken at Home	
Spanish only	12
Bilingual	67
English only	20

#### **Methodology: Quantitative Survey, n=686**

**Objectives**: Exploration of reflections and perceptions of beauty, age, and the media

**Vendor:** Research conducted by Hotspex Inc.

Methodology: Online survey supplemented with offline intercepts among unacculturated Hispanics/Latinos

**Qualifications**: Age 18 or older residing in the United States, of Spanish, Hispanic, or Latino background. Unacculturated Hispanics/Latinos were ages 50 or older and predominantly spoke Spanish at home

**Sample**: Dynata SSI Panel, n=537; Offline Intercepts, n=149, distributed in 5 markets (LA=28%, NY=16%, Miami=17%, Houston=21%, Chicago=18%)

Interviewing Dates: July 2 to July 16, 2019

Language of Interview: English (78%) and Spanish (22%)

**Weighting**: The data is weighted according to demographics within Hispanic/Latino population of the United States (Age, Gender, Region, Country of Origin)

Questionnaire length: The survey was approximately 15 minutes in length online; 20 minutes offline/intercept

#### This report focuses on the Hispanic/Latino population

#### **About AARP**

AARP is the nation's largest nonprofit, nonpartisan organization dedicated to empowering Americans 50 and older to choose how they live as they age. With nearly 38 million members and offices in every state, the District of Columbia, Puerto Rico, and the U.S. Virgin Islands, AARP works to strengthen communities and advocate for what matters most to families with a focus on health security, financial stability and personal fulfillment. AARP also works for individuals in the marketplace by sparking new solutions and allowing carefully chosen, high-quality products and services to carry the AARP name. As a trusted source for news and information, AARP produces the nation's largest circulation publications, AARP The Magazine and AARP Bulletin. To learn more, visit <a href="https://www.aarp.org">www.aarp.org</a> or follow @AARP and @AARPadvocates on social media.

#### **About Hotspex, Inc.**

Hotspex Inc. is a full-service market research company with 1 purpose: to help brands grow. Founded in 2000, Hotspex has conducted research in 34 countries around the world. Hotspex operates globally, with offices in Toronto, New York and London. For more information, visit Hotspex's website at <a href="https://www.Hotspex.com">www.Hotspex.com</a>.





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